

Appendix C. Resident and stakeholder consultation and engagement

1. In July 2019, Cabinet approved a proposal to consult all affected residents on the future of estate parking.
2. For Secure tenants the consultation represented a formal consultation under Section 105 of the Housing Act 1985 and the consultation pack was designed in accordance with the requirements of Haringey Council's Section 105 arrangements and outlined the following:-
 - The rationale for the proposal including the issues with the current scheme.
 - The proposal to develop a new scheme.
 - The preferred option for a new scheme as outlined at section 8 above.
 - The alternative options detailed at section 5 and the issues identified with each.
 - What we are seeking from residents in response to the consultation.
 - How resident responses will be used to design the final proposal.
3. The approved consultation exercise was carried out Autumn 2019 over a 10 week period with all affected residents on estates receiving a postal questionnaire. In addition to the postal questionnaires, residents were able to respond online and onsite at roadshows, libraries, receptions, and resident association meetings. The consultation pack was offered in a range of community languages and methods (including large Print, Braille, and easy words/ pictures) to ensure all affected residents had an equal opportunity to respond. The exercise was publicised via Homes Zone, the Haringey Council and Homes for Haringey websites and via posters in receptions of both blocks and service centres.
4. Over 12500 households and stakeholders were consulted and 1287 valid responses were received providing a statistically strong data set for analysis. Equalities analysis of the results did not identify any significant variance by area or group, aside from a preference for daytime enforcement amongst older responders. Resident responses to the consultation are summarised as follows:-
 - There is a problem with parking on estates and not enough parking spaces.
 - We do not manage parking well and the current scheme is ineffective
 - We should improve parking management, but opinions varied on the best solution with majority support for keeping the current scheme despite the issues.
 - Opinions were split regard financing parking management between subsidies from rent/service charges and charging those who use the parking.
 - There was not support for charging directly for permits but if charges or subsidies are introduced, Old Aged Pensioner and Disabled residents should be protected.
 - Parking should be for the benefit of residents, their visitors, and any service providers, we should not seek to rent spaces privately.
 - A wider range of enforcement times and controls is required.
5. To better understand the consultation results, further engagement was undertaken via five Saturday daytime resident workshops in February and March 2020. Over 50 residents attended the sessions to ask questions, view the consultation results and clarify the concerns and needs of residents. The attendees were as follows:
 - Support for the current scheme was caused by concerns a new one would lead to the same permit charges as Controlled parking zones.
 - The possible financial impact on residents is a significant issue which any scheme should be designed to mitigate.
 - Any new scheme must tackle permit tampering, non-residents/businesses parking, abandoned vehicles, and car parks being used for ASB/crime
 - Offer online access to permits and visitor parking.
 - Encourage households with multiple vehicles to consider the needs of others

- Promote greener travel by offering bicycle parking and electric car charging.
- We need to offer designated parking for disabled residents and motorbike users.
- A wider range of enforcement times is needed to cover peak usage periods.

6. Two further Saturday workshops were planned to present the initial proposals to residents, but these could not proceed due to the Covid-19 lockdown. To address this, Homes for Haringey held two online sessions via Microsoft Teams on Wednesday 16th and Thursday 17th September 2020. 20 residents attended the two sessions, receiving a presentation of the proposals which was followed by a question and answer session. The attendees made the following additional suggestions and queries:-

- Pilot the proposals to ensure that they operate correctly.
- Do not rely on this new scheme, use wider enforcement powers to combat Anti-Social Behaviour (ASB).
- Ensure residents are consulted before the new scheme is introduced.
- Ensure charges for any permits are reduced or removed wherever possible.
- Promote greener travel by offering bicycle parking and electric car charging.
- We need to offer designated parking for disabled residents and motorbike users.
- A wider range of enforcement times is needed to cover peak usage periods.

7. The draft proposals were presented to the Homes for Haringey Board in September 2020. A number of questions were raised by both board members and residents. A summary of the questions and responses provided are outlined below at Section 9.

8. Estate parking consultation 2019 results

Section 1 – Is there a problem with parking on your estate

Question 1. Do you feel that there is a problem with parking on your estate?

Yes	55.8%
No	35.5%
Don't know	8.6%

Question 2. Do you feel there is usually enough parking on your estates for residents and visitors?

Yes	39.8%
No	52.4%
Don't know	7.8%

Question 3. How well do you feel we manage the parking on your estate??

Very well	9.7%
Well	18.4%
Neither well nor badly	34.7%
Badly	19.2%
Very badly	18.0%

Section 2 – Should the management of parking on estates be improved

Question 4. Do you agree that we should try to improve the way we manage parking on your estate?

Strongly agree	38.8%
agree	25.5%
Neither agree nor disagree	16.8%
Disagree	8.6%
Strongly disagree	10.2%

Question 5. What do you think would be the best way to manage estate parking going forward?

Traffic management orders	17.6%
Keep the current Estate Controlled Parking Scheme	37.2%
Remove all parking controls	7.2%
Turn estate roads and carparks into public roads	1.2%
Automated controls like CCTV and barrier gates	18.6%
Other (Please see Section 5 for other responses)	17.2%

Section 3 – What is important when managing parking

Question 6. Please tell us who you think should be able to park on your estates?

Residents and their households	40.1%
Visitors such as friends and family	29.7%
Carers such as medical professionals	24.2%
Other (Please see Section 5 for other responses)	6.0%

Question 7. Please tell us when you feel it is most important to manage parking on your estate?

Weekdays	36.0%
Weekends	22.6%
Evening/Nights	21.2%
All the time	20.2%

Question 8. What are the biggest parking problems on estates?

Lack of parking spaces in the daytime	39.6%
Lack of parking spaces in the evening or at night	10.7%
Lack of parking spaces at the weekend	11.8%
Non-Residents taking all the parking	16.3%
Businesses & their customers taking all the parking	6.2%
Households with multiple vehicles taking all the parking	10.9%
Delivery vans and trade vehicles left on estates	7.6%
Abandoned, dumped & unlicensed vehicles left on estates	9.2%
Other(Please see Section 5 for other responses)	9.1%

Section 4 – How should parking management be funded

Question 9. Do you agree only those people who use estate parking should pay for it (i.e. by paying for permits) or should the costs continue to be subsidised from rent and service charges?

Only those who use the service should pay	36.0%
Subsidies from rent and service charges	40.6%
Don't know	12.6%
Other(Please see Section 5 for other responses)	10.8%

Question 10. Do you agree permit charges should be introduced to help improve parking management?

Strongly agree	14.2%
Agree	15.7%
Neither agree nor disagree	18.5%
Disagree	15.1%
Strongly disagree	35.4%

Question 11. Which groups of residents should not have to pay for parking, if charges are introduced?

Those with disabilities or long term illnesses & conditions	39.6%
Old Aged pensioners	31.0%
Every should have to pay if they want to use the parking	17.5%
Other(Please see Section 5 for other responses)	15.0%

Section 5 – Open text responses to questions with “Other” options

Question 5. What do you think would be the best way to manage estate parking going forward?

Most of the suggestions and responses reinforced the pre-set responses but one theme did emerge.

Support for using the Traffic management Orders to manage estate parking “controlled parking zone controls (CPZ)” should not be interpreted as support for transferring estate roads to the public highway, but for a ‘CPZ model’ which could be applied on Homes for Haringey managed estates.

Other responses included

Keep the current scheme but add automated barriers	51 (26% of other response)
Keep the current scheme but stop ASB and Drug dealing	41 (21%)
Use CPZ controls but add automated barriers	27 (14%)
Increase the number of parking bays	20 (10%)
Better enforcement needed as an active deterrent	16 (8%)
Use CCTV to help enforcement	12 (6%)
Reduce multi-car households	4 (2%)

Question 6. Please tell us who you think should be able to park on your estates?

150 responders indicated an “other” response to question 6 and most of their comments suggested that officers, contractors, and tradespeople, should be allowed to park when providing a service for residents

Question 8. What are the biggest parking problems on estates?

244 responders indicated an “other” response to question 8 with a range of comments and suggestions which are summarised below.

Abandoned and dumped vehicles/caravans/campervans
ASB, drug taking, drug dealing and crime in the car park
Not enough parking spaces in the car park/Car park too few spaces available
Blue badge stealing
Car vandalism
Church, gym and support centre and community centre attendees
Delivery vans regularly park obstructively on Double Yellow lines
Double parked cars
Parking on yellow lines, cross hatch boxes and in front of dropped kerbs
Business owners and customers
Fly tipping, rubbish dumping and people doing drugs
Haringey Council/Homes for Haringey cars, vans and staff in our parking
Households with multiple vehicles
Lack of visitor parking and permits but visitors also take up too many spaces.
Paying for a service we don't use
Event day attendees at Tottenham Hotspur Stadium
Pressure from non-residents trying to avoid paying for CPZ parking.
Non-residents parking after 6.30pm, residents at work in the day can't park
None, please leave it alone
Not being able to park in an area where there is space
Not enough disabled parking spaces
Parents/teachers going to schools and nurseries.
Parking on pavements, in front of garages, blocking access or across driveways
Parking for residents only is the issue.
People parking anywhere they like
People parking in residents' drives without permission

People turn up and sit in car all day
Police and Taxi drivers parking on estates
Trade and delivery vehicles left parked overnight
Traveller and others park here

Question 9. Do you agree only those people who use estate parking should pay for it (i.e. by paying for permits) or should the costs continue to be subsidised from rent and service charges?

96 responders indicated an “other” response to question 8 with a range of comments and suggestions which are summarised below.

All residents benefit, even if they don't park, as their visitors can
Any parking controls will cost, and residents will pay for it.
Anyone who doesn't use the service should get a discount or not pay.
Ban cars and install bike sheds
Car park is part of the estate and does not need extra management
Continue as is, do not change the rules or the charges
Continue to subsidise parking management from rent
Council tax pays for services, parking should be free
How will you prevent those who don't contribute using the parking
Do not introduce any charges or subsidies
Do not turn the estate roads into public ones
Each household to have 1 free parking permit
Everyone should pay because everyone has visitors, family, services etc.
Free for residents
Free permits for residents but others should pay such as visitors and family
Freeholders have not paid into the above so why change things now
Haringey Council and police have neglected the estate
Haringey Council should CPZ profits to cover costs of estate parking
If a charge is introduced the permit should allow parking in other areas for shopping and visiting friends/family
If people don't use the service, they shouldn't subsidise it for others.
if there are changes for parking, reduce rent and service charges
It should be free for everyone
Many estate costs are shared, this should be no different
Only multicar households should pay for permits
Paying for parking will not stop ASB
Rent and Service charges pay for services, parking should be free
Road tax pays for the upkeep of the roads, parking should be free
Take away the parking restrictions
Taxes should cover the cost of all services
This is all about making money
If you buy a CPZ and an estate permits you get a discount
Use enforcement income to pay for parking management
Visitor permits should be paid for
We don't use estate parking we pay for a CPZ permit to park on the street.
We don't have a car, why should we have to pay

Question 11. Which groups of residents should not have to pay for parking, if charges are introduced?

202 responders indicated an “other” response to question 11 with a range of comments which are summarised as “No-one should have to pay”.

Section 5 – Equalities monitoring questions

Question 16. Does anyone in your household have a disability or long-term illness/condition?

Yes	39%
No	56%
Not stated/Prefer not to say	4%

Question 17. How old are you?

Under 20	<1%
20-34	10%
34-49	29%
50-64	32%
65+	25%
Not stated/Prefer not to say	4%

Question 18. What is your sex?

Male	44%
Female	50%
Not stated/Prefer not to say	6%

Question 19. Does your gender differ from your birth sex?

Yes	1%
No	85%
Not stated/Prefer not to say	14%

Question 20. What is your sexual orientation?

Heterosexual	63%
Bi-Sexual	<1%
Gay	<1%
Lesbian	<1%
Not stated/Prefer not to say	35%

Question 21. What is your Religion?

Buddhist	0.5%
Christian	32%
Hindhu	0%
Jewish	0%
Muslim	9%
Rastafarian	1%
No religion	27%
Don't know	3%
Not stated/Prefer not to say	21%
Other	7%

Question 21. What is your Ethnicity or Ethnic group?

Asian/ Asian British	6%
Black/ Black British	21%
Chinese	2%
Mixed heritage	2%
White British	27%
White Other	18%
Other	1%
Not stated/Prefer not to say	23%

Resident Questions

Q1. Does the Board agree that they should reject any charging for estate parking permits given that residents rejected this option in the recent consultation?

- A. Homes for Haringey, including the Board, can make a proposal to Haringey Council's Cabinet. It is not in our power to set Council policy. As outlined below our current proposal is for each Household to receive one free permit for any vehicle that is at or below the average emissions threshold.

In developing the proposals, Homes for Haringey and Haringey Council have been mindful of the responses received to last year's consultation on the future of estate parking. When asked to consider the issue of financing estate parking management fairly, 36% of respondents indicated only those who use the service should pay for it with 40.6% stating the service should be subsidised from rent and service charges. In addition, 50.5% did not agree that permit charges should be introduced to improve estate parking management.

The proposal meets the request of residents to maintain some free to the end user permits whilst addressing the underlying issue of financing parking management fairly. It is a viable and deliverable solution which can be applied to all the various types of residents with a right to use estate parking. The offer is achievable and provides a scheme with the potential to self-finance both day to day running costs and, over the medium term, set up costs.

Alternative options were explored based on the outcome of the consultation including the following.

1. Introducing a service charge - Unfortunately, a service charge could not be levied on all potentially affected residents, including business tenants, freeholders, and sub-lessees. In addition, some agreements did not contain the clauses necessary to introduce a service charge of this type. Therefore, a service charge would not address the underlying issue of tenants unfairly subsidising services for other groups.
2. Introducing permit charges for some groups (i.e. Freeholders and Sub-Lessees) and subsidies for other groups (i.e. Tenants and Leaseholders) – This has been considered and deemed impractical. As detailed above, it may not be possible to introduce a service charge for all leaseholders, requiring different leaseholders to be charged in different ways. To prevent application fraud, manual document and ID checks would be required at both property and household level. The administrative costs of manually verifying every application could render any new scheme financially unviable.

Homes for Haringey Board member questions

Q2. Why does Homes for Haringey and Haringey Council propose to offer any free parking when most Councils/Housing Associations make a charge?

- A. Benchmarking indicates most boroughs that provide estate parking management do make some form of charge. Homes for Haringey and Haringey Council are seeking to improve estate parking management whilst ensuring the service is financed fairly, financially viable and contributes to tackling the Climate Emergency. The financial assessment indicates the proposals will meet those objectives and deliver value for residents.

Q3. Haringey Council are currently seeking approval to increase permit charges for CPZ permits despite receiving a negative response to a consultation on their proposal. The rationale is the need to reduce vehicles and carbon

emitting journeys to address the current climate emergency. Homes for Haringey also need to take action to address the climate emergency. Why aren't we proposing the same?

- A. The proposal is for each household to receive one free permit for any vehicle at or below the average emissions category. Any household with 2 or more vehicles will be charged on an emissions basis for the second and subsequent vehicles. Homes for Haringey and Haringey Council believe the proposal will tackle the climate emergency by encouraging households to consider both the number of vehicles and the emissions of each vehicle. The experience of introducing CPZs on the public highway suggests we can expect a 20-30% reduction in vehicles on estates when the new scheme is introduced.

Haringey Council has already benefited from the introduction of CPZs and is now seeking to make further reductions in both vehicles on the highway and carbon emitting journeys. Similarly, Homes for Haringey and Haringey Council are seeking to achieve improvements on estates with these proposals but reserve the right to propose further changes in the future, subject to impact assessment, if needed.

Q4. Will LBH Parking Services offer longer enforcement times including 24hours if required?

- A. As standard, LBH Parking Services can already offer longer enforcement times but longer enforcement times mean more visits and higher operating costs. However, there may be a need for short term exercises to address issues such as ASB and vehicles blocking emergency access routes. LBH Parking Services will consider their ability to offer targeted 24 hour enforcement on estate roads and car parks to ensure emergency access routes are maintained. In addition, where necessary the double yellow lines, yellow boxes and other controls that can be enforced 24hours a day will be considered on estate roads and car parks.

Q5. Why are we protecting residents over the state pension age from charges, financial analysis suggests they may be better off than some working age groups?

- A. The results of resident consultation indicated that they feel this group should be protected. However, this proposal will be assessed during the Equalities Impact Assessment required for the Cabinet report and adjusted, as necessary.

Additional response 20/11 – The proposal to offer residents over the state pension age one free permit per household regardless of emissions category of the vehicle was considered as part of the Equality Impact Assessment (EQIA). The EQIA identified that as a group resident of Social Housing who are over the state pension age have less disposable income than those in the general population and are more likely to be in financial distress. In addition, those over the state pension age are more likely to be on a fixed income with less ability to manage additional expenditure or to change their vehicle. Offering additional support to this group is in line with Council policy on other fees including library fines, gym charges etc.

Q6. As above for disabled/long term limiting illness?

- A. Whilst residents over the state pension age may "choose" to keep a vehicle a disabled blue badge holder is likely to "require" their vehicle and may require a specific vehicle with a higher emission level (i.e. a people carried with a tail lift). In addition, introducing a charge will place an additional financial burden on a group that is known to be under financial pressure already. It is for these

reasons that it has been deemed appropriate to offer this group additional protection against the potential for new charges to have a negative impact.

Q7. The range of permits on offer seems complex, can it be simplified?

- A. The range of options in the proposal are designed to meet the requirements and needs presented to us by residents and stakeholders but it may be possible to simplify the proposal.

Q8. Why are we charging for staff permits, including fleet vehicles?

- A. The proposal to introduce charges for fleet vehicles is designed to cover administrative costs and encourage services to review their vehicle requirements with a view to reducing carbon emitting vehicle journeys to estates. The proposal to introduce emissions based charges for all other staff permits is designed to reduce non-essential carbon emitting journeys to our estates. In addition, these proposals are designed to reduce the amount of staff vehicles parking on estates to ensure residents get the maximum benefit from available parking.



Homes for Haringey

Parking & Projects Team

48 Station Road
Wood Green
London
N22 7TY

30 August 2019

020 8489 5611

Mr & Mrs Example Tenants
1 The Block
1 The Street
London

Customer Care line:

E-mail address: estate.parking@homesforharingey.org

Dear Mr & Mrs Example Tenants,

ESTATE PARKING CONSULTATION – REGARDING THE PARKING AT THE ESTATE AFFECTING 1 THE BLOCK, 1 THE STREET.

We are writing to you about proposals to change the way we manage parking on all estates to make it better and fairer for all residents, including you and your family.

You tell us that estate parking is important but the way we manage it can improve. We know the current parking controls aren't fair because your rent and service charges subsidise the running costs even if you don't use the parking. We believe only those people who use the service should fund the costs of managing parking.

In the future, we want parking to meet your needs, wherever possible, but we can't do that unless we know what is important to you and what you would like us to do. We are therefore consulting all residents on affected estates. For our secure tenants, this is a statutory consultation in accordance with section 105 of the Housing Act 1985. So please take a few minutes to fill in this consultation to tell us how we should manage parking on all estates in the future.

Our preferred option is to manage parking using the same powers as Controlled Parking Zones on public roads (called Traffic Management Orders). To find out why we need to change the way we manage estate parking and what we are proposing please see our Frequently Asked Questions section included in this pack.

To have your say, please fill out the attached consultation form and return it to us in the pre-paid self-addressed envelope by midnight on Friday 25 October 2019 to Freepost RTSY-CHLE-ERZA, Estate parking consultation, Homes for Haringey, 48 Station Road, Wood Green, London N22 7TY.

You can also complete this consultation online by midnight on Friday 25 October 2019 on our website at: www.homesforharingey.org/parkingconsultation.

Yours sincerely,


Sean McLaughlin

Managing Director

11111



Translation and interpreting services

This is an important letter about your home, from Homes for Haringey.
To get a free copy in your own language, please complete and return the form.

Albanian

Kjo është një letër e rëndësishme mbi shtëpinë tuaj, nga Homes for Haringey. Për të marrë një kopje falas në gjuhën tuaj, ju lutem plotësoni dhe ktheni formularin.

Arabic

هذه رسالة مهمة بشأن منزلك مرسله من قبل "مساكن هارينجيه".
للحصول على نسخة مجانية بلغتك الأصلية، الرجاء أملء
الاستمارة وارجعها.

Bengali

এটা আপনার ঘরের ব্যাপারে হোমস ফর হ্যারিংজে-র কাছ থেকে একটা জরুরী চিঠি। এটা আপনার নিজের ভাষায় পেতে চাইলে, দয়া করে এই ফর্মটা ভর্তি করুন আর ফেরত পাঠান।

Cantonese

這是來自夏靈基家園(Homes for Haringey) 的一封關於你房屋的重要信函。若需一份使用你的母語擬寫的免費副本，請填寫並寄回本表格。

French

Voici une lettre importante de "Homes for Haringey" concernant votre logement. Pour en obtenir un exemplaire gratuit dans votre langue, veuillez remplir et nous renvoyer le coupon.

Greek

Η σημαντική αυτή επιστολή αφορά το σπίτι σας και είναι από τον οργανισμό «Homes for Haringey» (Κατοικίες για το Χάριγκεϋ). Αν θέλετε δωρεάν αντίγραφο στη δική σας γλώσσα, παρακαλούμε συμπληρώστε και επιστρέψτε τη φόρμα.

Kurdish

Ev name girîng e û li ser mala we ya ku Homes for Haringey daye we ye. Ji bo kopîyêke wê bi zimanê we, ji kerema xwe formê tije bikin û bi şûn ve bişînin.

Portuguese

Essa é uma carta importante sobre seu lar, de Homes for Haringey (Lares para Haringey). Para obter uma cópia gratuita em sua própria língua, por favor complete e retorne o formulário.

Somali

Tani waa warqad muhiim ah oo ku saabsan gurigaaga, taas oo ka socota Homes for Haringey. Si aad u hesho koobbi lacag la'aan ah oo luqaddaada ku qoran, fadlan buuxi oo soo celi foomka.

Turkish

Bu, Homes for Haringey adlı kurumdan, evinize ilişkin önemli bir mektuptur. Kendi dilinizde ücretsiz bir kopyası için lütfen formu doldurup gönderiniz.

Please tell us if you would like a copy of this letter in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

In large print

On CD-ROM

On audio tape

In Braille

In another language

Which language? _____



Name: _____

Address: _____

Telephone: _____

Email: _____

Please return to: Freepost RTSY-CHLE-ERZA, Estate parking consultation, Homes for Haringey, 48 Station Road, Wood Green, London N22 7TY



Homes for Haringey uses recycled paper as part of its commitment to improving the environment.



ESTATE PARKING CONSULTATION 2019 - FREQUENTLY ASKED QUESTIONS

What is wrong with the current way of managing parking on our estates?

1. The scheme cannot pay for itself anymore, which means rents and service charges subsidise the costs even if you do not use the parking, which isn't fair.
2. The current parking controls are over 20 years old and can't deal with the problems on estates now, such as non-residents using all the parking.
3. The scheme is no longer effective because new legislation including the Protection of Freedoms Act 2012 prevents us from clamping or towing vehicles.
4. There are some changes in Government policy on how councils can manage parking arrangements on housing estate land.

Why are we consulting you?

We are consulting you because we plan to change the way we manage parking to make it better and fairer for all residents including you, your family and your visitors. In accordance with section 105 of the Housing Act 1985 we are required to consult all secure tenants and it is our policy to consult all affected residents before changing the way we make any changes affecting the management of our estates.

What do we want you to do?

We want you to tell us three things: how you think parking should be managed, what you think about our proposals and what else you would like us to consider.

What do we propose to do to improve the management of estate parking?

- The Government advises councils to control estate parking with the same powers used to manage Controlled Parking Zones (CPZs) on public roads.
- This would mean introducing Traffic Management Orders under the Road Traffic Regulation Act 1984 using Haringey Council's own in-house Parking Service.
- Managing parking in this way offers the powers required to improve enforcement, offer a range of parking control times, encourage the use of greener vehicles and promote alternative types of transport.
- It would allow us to ensure only the people who use the service contribute towards the costs of controlling estate parking, by charging for permits.
- We believe this is the best solution available and is our preferred option.

What other options are there for managing estate parking?

1. Keep the current Estate Controlled Parking Scheme. As explained above this scheme isn't effective and has to be subsidised from rent and service charges.
2. Remove all parking controls. Residents tell us that managing parking for their benefit is important, so we do not think removing all parking controls is what you want.
3. Turn all housing roads and car parks into public roads. This is an expensive option requiring Government approval and would still require CPZs to control parking.
4. Install automated controls (i.e. CCTV or barrier gates). This is a very expensive option which isn't always effective and one that is not suitable for all our estates.

Will visitors such as family, friends and carers still be able to park?

We currently offer visitor parking and have no plans to stop offering this service.

If we have to charge people for parking what will they have to pay?

Haringey Council and Homes for Haringey have not made any decision yet but if charges are introduced, it will be to cover the costs of managing parking. We will ensure that charges are as

low as possible and not more than the cost of parking on public roads with Controlled Parking Zones (CPZs).

What do we propose to do to improve parking for vulnerable residents?

Haringey Council and Homes for Haringey will ensure any new scheme prioritises parking for disabled residents as well as ensuring residents who are disabled or over the state pension age have access to free or subsidised parking.

Are there any other improvements and changes we would like to make?

Yes, we hope any new scheme will allow us to improve lots of things, including:

- Online and mobile applications for permits and visitor parking.
- A wider range of operating hours to cover the peak parking times.

Will we consult you before any changes are made to parking on your estate?

Yes, before we introduce any parking management schemes, we always consult residents on each estate to make sure controls are needed. We will also work with residents to introduce rules and operating times to manage the issues on each estate.

Can residents get involved with designing the estate parking management?

Yes, we want to create a resident parking panel to help us design the new estate parking management policy. If you are interested in being involved, please fill in the section at the end of the attached consultation form and we will contact you.

What will we do with what you tell us?

What you tell us now will be used to design the new estate parking management policy which Haringey Council's Cabinet will consider early in 2020.

What will we do with any personal information you provide? .

As a social landlord we try to tailor services to meet the needs of our residents to make sure no-one is disadvantaged. Therefore, we need to collect equalities information as part of this consultation. It will only be used when analysing the responses to this consultation and we only use information for the reason it was collected. No-one will be identified using the information they have provided. If you are not comfortable answering a question, please move onto the next one.

How can I have my say?

To have your say please fill out the attached consultation form and return it to us in the pre-paid self-addressed envelope to Freepost RTSY-CHLE-ERZA, Estate parking consultation, Homes for Haringey, 48 Station Road, Wood Green, London N22 7TY. You can also have your say online by completing this consultation on our website at:

www.homesforharingey.org/parkingconsultation. To ensure your views are considered please respond by no later than midnight on Friday 25 October 2019.

I have more questions, can I talk to someone?

Yes, you can contact our customer service team on 020 8489 5611 or email us at estate.parking@homesforharingey.org. We will also be attending every resident association meeting and resident event held before the consultation closing date. You can also find out more and have your say by attending one of our drop-in sessions:

3:30-7:30pm Monday 23rd September	Project 2020, Off Road Hub, Kenneth Robbins House, Northumberland Park Gr, N17 0QA.
3:30-7:30pm Wednesday 9th October	Civic Centre, High Rd, Wood Green N22 8LE.
3:30-7:30pm Wednesday 16th October	Civic Centre, High Rd, Wood Green N22 8LE.

We plan to change the way we manage parking to make it better and fairer. The current parking controls aren't fair because rents and service charges subsidise running costs even if you don't use parking. We believe only those people who use the service should contribute towards the cost of managing parking. Our preferred option is to introduce controls using the same powers which manage Controlled Parking Zones on public roads (called Traffic Management Orders). We can't do that unless we know what you think and want us to do, so please help by taking a few minutes to fill in this consultation.

1. Do you feel that there is a problem with parking on your estate?

Yes No Don't know

2. Do you feel there is usually enough parking on your estates for residents and visitors?

Yes No Don't know

3. How well do you feel we manage the parking on your estate?

Very well Well Neither well nor badly Badly Very badly

4. Do you agree that we should try to improve the way we manage parking on your estate?

Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

5. What do you think would be the best way to manage estate parking going forward?

- Controlled Parking Zones like those used on public roads
- Keeping the current parking scheme considering the issues detailed above
- Remove all parking controls
- Turning estate roads and car parks into public roads
- Automated parking controls like CCTV and barrier gates
- Other (Please specify)

6. Please tell us who you think should be able to park on your estates?

- Residents and their household
- Visitors such as friends and family
- Carers such as medical professionals
- Other (Please specify)

7. Please tell us when you feel it is most important to manage parking on your estate?

Weekdays Weekends Evening/Nights All the time

8. Please tell us which of the following parking problems affect your estate?

- Lack of parking spaces in the daytime
- Lack of parking spaces in the evening or at night
- Lack of parking spaces at the weekend
- Non-residents taking all the parking
- Businesses and their customers taking all the parking
- Households with multiple vehicles taking all the parking
- Delivery vans and trade vehicles left on estates
- Abandoned, dumped and unlicensed vehicles left on estates
- Other (Please specify)

9. Do you agree only those people who use estate parking should pay for it (i.e. by paying for permits) or should the costs continue to be subsidised from rent and service charges?

- Only those who use the service should pay the costs of managing parking
- The costs of managing parking should be subsidised from rent and service charges
- Don't know
- Other (Please specify)

10. Do you agree permit charges should be introduced to help improve parking management?
Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

11. If charges are introduced, which groups of residents should not have to pay for parking?
Residents with disabilities or long-term illness and conditions
Old aged pensioners
Everyone should have to pay if they want to use the parking
Other (Please specify)

12. Including you, how many people usually live in your home?

13. How many vehicles do you and your household own or use regularly?

14. Please use this space to make additional comments or suggestions?

15. If you would be interested in being more involved in improving estate parking, possibly as part of a resident parking panel, please give us your name and contact details below?

16. Does anyone in your household have a disability or long-term illness/condition?
Yes No Don't know Prefer not to say

17. How old are you?
Under 20 20-34 35-49 50-64 65 or over

18. What is your sex?
Male Female Prefer not to say

19. Does your gender differ from your birth sex?
Yes No Don't know Prefer not to say

20. What is your sexual orientation?
Heterosexual Bi-Sexual Gay Lesbian Prefer not to say

21. What is your Religion?
Buddhist Christian Hindu Jewish Muslim Rastafarian
No Religion Don't know Other (Please specify)

22. What is your Ethnicity or Ethnic group?
Asian Asian British Black African Black British Black Caribbean Chinese
Mixed White & Black African Mixed White & Black Caribbean Mixed White & Asian
White British White Other Other (Please specify)

Thank you for taking the time to respond to this consultation. Please return it to us by Midnight on Friday 25 October 2019 using the enclosed pre-paid envelope to Freepost RTSY-CHLE-ERZA, Estate parking consultation, Homes for Haringey, 48 Station Road, Wood Green, London N22 7TY

HAVE YOUR SAY ON THE FUTURE OF ESTATE PARKING

Homes for Haringey plans to change the way we manage parking to make it better for residents.

Respond to our consultation to ensure your views are heard at www.homesforharingey.org/parkingconsultation or come to one of our drop-in sessions (3.30-7.30pm) to find out more about our proposals and why we need to make changes:

- » **Monday 23 September** - Project 2020, Off Road Hub, Kenneth Robbins House, Northumberland Grove, N17 0QA
- » **Wednesday 9 October** - Civic Centre, High Road, Wood Green N22 8LE
- » **Wednesday 16 October** - Civic Centre, High Road, Wood Green N22 8LE

Tell us your
views by
midnight on
Friday 25
October 2019



Homes for Haringey



HAVE YOUR SAY ON THE FUTURE OF ESTATE PARKING

Homes for Haringey plans to change the way we manage parking to make it better for residents.

We are offering all residents the chance to work with us to develop the new parking scheme. Come to one of our resident parking workshops to help us create a new estate parking scheme that meets your needs

You can find out more at see the results of the consultation at www.homesforharingey.org/parkingconsultation

Workshop Dates

Saturday	22/02/2020	10am -2pm
Saturday	29/02/2020	11am - 3pm
Saturday	07/03/2020	10am -2pm
Saturday	21/03/2020	10am -2pm
Saturday	28/03/2020	11am - 3pm
Saturday	04/04/2020	10am -2pm
Saturday	11/04/2020	11am - 3pm

All the workshops will be held at:

Milton Road Community Centre Milton Road
Duckett's Green
Tottenham
London N15 3DS



Homes for Haringey



HAVE YOUR SAY ON THE FUTURE OF ESTATE PARKING

Homes for Haringey plans to change the way we manage parking to make it better for you.

Last year we consulted with you to find out how we could improve estate parking. Earlier this year we held workshops so our residents could help us develop proposals for a new estate parking scheme based on that consultation. We are now offering you the chance to attend a workshop to review the proposals before they are submitted for approval in November.

To find out more about our plans please visit
www.homesforharingey.org/parkingconsultation

Workshop Dates

Wednesday 16 September 2020 6pm – 8pm

Thursday 17 September 2020 6pm – 8pm

All the workshops will be held online.

To register to attend please email
estate.parking@homesforharingey.org or
call 0208 489 3539 no later than
5pm Friday 11 September 2020.

Once you have registered to attend,
you will be sent joining instructions



Homes for Haringey

